



# Transfer your energy

## Get a fair energy deal

The Owners Corporation for your building are excited to partner with Energy Locals Urban to give you a fair energy deal so you save on costs and enjoy a better living experience.

### We're here to help

You'll receive your bill monthly giving you better control of your usage. We make managing your invoices simple with a variety of payment methods to suit your lifestyle. Whether you prefer Direct Debit, credit card payments, or BPAY, we've got you covered.

We look forward to welcoming you to the Energy Locals Urban community.

### The Energy Locals Urban team

#### What you can look forward to



#### Track your usage and spend

Take control of your energy and discover new ways to save with online MyAccount access.



#### Local customer service

If you ever need help you'll receive friendly service from our Aussie-based team.



#### Clean energy future

We're making local, renewable energy more accessible and affordable by installing rooftop solar, battery storage and EV chargers across our communities.

### What you need to do

#### Connect in minutes to start enjoying the benefits

Whether you rent or own the property, you need to set up an account using one of the methods below.

There's no additional fee for transferring, and there won't be any impact to your power supply.

**If you don't transfer**, your property may be moved to an occupier status which may require you to take action to avoid possible supply disconnection.



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We value your freedom to choose, so if you don't feel we're the right fit for you, you're welcome to select another retailer.

For more information, please visit our Frequently Asked Questions: [energylocals.com.au/urban-help](https://energylocals.com.au/urban-help)