

KEY & ACCESS DEVICE REQUEST FORM

APPLICATION PROCESS

Residents requiring an additional or replacement front door key, building access card (fob) or car park entrance remote control must complete this form, attach agent/owner approval (if required) and email the form to building management at management@neuesydney.com.au.

Building Management will confirm receipt of the application, your identity and then arrange your additional key and/or access device in accordance with the following procedures:

Front Door Keys

Front door keys are arranged directly with the buildings locksmith once building management has authorised your application.

Building management will provide authorisation to the buildings locksmith: Apex Locksmiths who you can then contact directly on 02 9569 4807 or orders@apexlocksmiths.com.au to arrange your new key. You will be cc'd on the authority to Apex Locksmiths, however you must then organise and pay for your key directly with them. Do not pay Strata directly. The cost for each key is \$25 for collection at their shop or \$40 for the key to be mailed to you via registered mail.

Access Cards (fobs) / Car Park Entrance Remote Control

1. For additional access cards (fobs) and remotes you must submit this completed application form along with confirmation of payment to building management via email who will review and authorise the application.

2. You must arrange payment to the Owner's Corporations Trust Account for payment of the access device using the following bank account details:

Account Name: Strata Sense Pty Ltd ITF SP 102966

BSB: 182-222

Account No.: 2935 10319

Payment Reference: (Unit Number / Name)

The cost of a new access card is **\$110** and the car park remote **\$150**.



NEUE

MACQUARIE
PARK

STRATA PLAN 102966

137 & 139 Herring Road, Macquarie Park

P: (02) 7208 9232

E: management@neuesydney.com.au

W: www.neuesydney.com.au

3. Confirmation of payment must be provided in the form of a payment receipt to Building Management when submitting your application who will then process your application and provide you with your access device. Please note access devices cannot be released until payment has been confirmed.

CONDITIONS

- RESIDENTS REQUIRING ADDITIONAL ACCESS CARDS / REMOTES MUST COMPLETE THIS FORM IN FULL PROVIDING ALL ACCOMPANYING INFORMATION AND PAY THE FEE (IF APPLICABLE) PRIOR TO THE CARD / REMOTE BEING ISSUED.
- ACCESS CARDS / REMOTES ISSUED HAVE A 12 MONTH WARRANTY, IF A CARD / REMOTE IS FOUND TO BE FAULTY WITHIN THIS TIME MANAGEMENT WILL REPLACE FOR FREE.
- RESIDENTS MUST HAVE THEIR DETAILS REGISTERED WITH BUILDING MANAGEMENT TO OBTAIN NEW OR REPLACEMENT CARDS / REMOTES.
- TENANTS MUST HAVE AN AUTHORISATION LETTER OR EMAIL FROM THEIR MANAGING AGENT / OWNER TO OBTAIN ADDITIONAL CARDS / REMOTES.
- IN THE INTEREST OF SECURITY AND TO PREVENT OVERCROWDING RESIDENTS ARE RESTRICTED IN THE NUMBER OF CARDS / REMOTES THEY ARE ALLOWED IN ACCORDANCE WITH THE BY- LAWS. RESIDENTS MAY ALSO BE REQUIRED TO HAVE ALL THEIR CARDS / REMOTES AUDITED PRIOR TO OBTAINING ADDITIONAL CARDS / REMOTES. YOU MAY NOT BE PROVIDED YOUR ACCESS CARD / REMOTE UNTIL THIS AUDIT IS COMPLETE.
- IF YOUR ACCESS CARD / REMOTE IS LOST OR STOLEN YOU WILL NOTIFY BUILDING MANAGEMENT IMMEDIATELY SO THAT THE CARD / REMOTE CAN BE CANCELLED.



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APPLICATION FORM

Your Details		
DATE:	APARTMENT NO:	TOWER (A OR B):
NAME:	CONTACT NO:	EMAIL:
Keys / Access Devices Requested		
No. Apartment door keys requested:		
No. Access cards (fobs) requested:		
No car park remote controls requested:		
Questions / Authorisation		
Is this a new or replacement key/access device?		
If a replacement key/access device, what happened to your previous?		
<small>(Please note: If your card has been lost you must bring to the office all cards issued so that the lost card can be identified and cancelled)</small>		
If a new card, please state the reason for requiring an additional key / device?		
<small>(Please note: There are restrictions on the number of access cards available to residents (2xBed/Agent/Office/Spare))</small>		
Are you the owner of the property or tenant?		
If tenant, please provide your owner / agents details:		
<small>(Please note: Tenants requesting an additional access card must provide an email from their managing agent authorising the additional card)</small>		
If tenant, have you attached an email from your agent authorising the additional key / access device?		
Agreement		
I, <u>(Name)</u> confirm that I am a current occupant at Neue Macquarie Park and agree to the conditions outlined in this application form.		

Please complete this application form in full, provide agent / owner approval (if required) and send the completed application along with proof of payment to Building Management.

